



ProActive IT Plans	Essentials	Value Cover	Smart Cover	Total Cover
Maintenance Plan	Remote	Remote	Onsite	Onsite
Disaster recovery plan	•	•	•	•
Internet Security check	•	•	•	•
Health check	•	•	•	•
Performance check	•	•	•	•
Half Yearly onsite service		•	•	•
Comprehensive checks			•	•
Full IT support cover				•
Fixed monthly rate including GST	\$99	\$169	\$259	P.O.A.

Our Services	Your "One Stop Business IT" package
IT Support	phone / remote, and onsite visits
Hardware and Software sales	servers, computers, laptops, tablets, network devices...
Network Solutions	complete solutions from recommendation to installation
Antivirus Protection	for servers, workstations and mobile devices
Spam Filtering	for pop emails and exchange mailboxes
Domain Hosting	registration, domain, web & email, and DNS packages
Hosted Exchange	from small business to enterprise level
Multisite Connectivity	remote access, virtual private networks, cloud services
Network Audits	second opinion & efficiency audits, and recommendations
Disaster Recovery Plans	in-house backup/recovery plans, and cloud storage
Secure Wireless Networks	office, resorts, commercial and industrial
Power Protection.	small business, commercial and industrial
Cabling	data and audio/video cabling
Multimedia Systems & Projectors	sales and installation of audio/video systems

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ProActive IT Plans

in details

Essentials

Value Cover

Smart Cover

Total Cover

Proactive ongoing monitoring of critical services, to keep your system reliable and give you piece of mind.

Disaster Recovery Plan

Complete Backup and Recovery Plan - Critical and the "absolute must have"

Backup media/file check	●	●	●	●
Test System State restore	●	●	●	●
Test Random data files restore	●	●	●	●

Internet Security check

"Critical check" ensuring sufficient protection against known security threats, and hackers attacks.

Antivirus status check	●	●	●	●
Antivirus updates check	●	●	●	●

Health Check

Proactive Event History check to identify System issues before disaster strikes.

System log check	●	●	●	●
Security log check	●	●	●	●

Performance check

Proactive Hardware check to identify bottlenecks and capacity limitation before the system grinds to halt.

CPU performance check	●	●	●	●
Memory performance check	●	●	●	●
Hard Drive performance/capacity check	●	●	●	●
Raid status check	●	●	●	●

Half Yearly workstation maintenance

Scheduled Maintenance for servers & computers - dramatically increasing longevity and stability.

Hardware/software service for servers and workstations –including internal dust clean-up		●	●	●
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Comprehensive checks

Additional ProActive checks - in depth monitoring

Examine Backup rotation			●	●
Application log check			●	●
Network bandwidth usage check			●	●
Onsite network audit			●	●
Monthly power protection check			●	●

IT Support

Full IT Support tailored to your needs included in flat monthly rate to help you budget.

Phone & Remote Support				●
Onsite Support				●